

Advocacy, Inc.
Long-Term Care Ombudsman Program

5274 Scotts Valley Drive, Ste. 203
Scotts Valley, CA 95066
831-429-1913 Santa Cruz 831-636-1638 San Benito

RESIDENTIAL CARE FACILITIES for the ELDERLY

Santa Cruz & San Benito Counties

Consumer Note:

Facilities may change their rates and/or charge additional fees over and above the monthly rate. Please consult the individual facility.

SANTA CRUZ COUNTY		
Aptos		Capitola
AEGIS ASSISTED LIVING	SEAVIEW GUEST HOME #1	CAPITOLA MANOR
125 Heather Terrace	7321 Mesa Drive	1098 38th Avenue
Aptos,95003	Aptos, 95003	Capitola, 95010
(831) 684-2700	(831) 685-2428	(831) 477-0329
Fax: (831) 684-2719	Fax: (831) 685-1611	Fax: 477-0201
Administrator:	Administrator:	Administrator:
Griselda Galvan	Cecilia Sullivan	Maria A. Correia
Licensed for:	Licensed for:	Licensed for:
100 ambulatory & non-ambulatory	Total of 6: 2 non-ambulatory	80 ambulatory & non-ambulatory
Monthly Rate:	Monthly Rate:	Monthly Rate:
\$5,490 - \$8,000	\$4,000 +	\$2,800 - 4,500
Affordable Housing/Low Income:	Affordable Housing/Low Income:	Affordable Housing/Low Income:
16 single apts/can be shared/rates \$3000/3400	None	None
Private/Shared Rms.	Private/Shared Rms.	Private/Shared Rms.
All rooms can be shared	All rooms can be semi-private	Private/Semi-private
Outside Space:	Outside Space:	Outside Space:
courtyards, walkways	front & back yard, patio, deck, 180 degree ocean view	Yes. Fenced, garden
Security:	Security:	Security:
wanderguard, delayed gates, doors locked @ 8pm	Door alarm, fences, door locked @ night	All doors alarmed
Hospice Waivers:	Hospice Waivers:	Hospice Waivers:
Yes	Yes	Yes
Respite Care:	Respite Care:	Respite Care:
Minimum 7 days, Max 30 days, call for information	No min/max - (if available)	Yes - no min/max - call for information
KEY: 1, 2+, 3	KEY: 1, 2+	KEY: 1, 2, 3
KEY: 1 = incontinence 2 = combativeness 2+ = might accept combativeness, depending on the individual 3 = wandering		

Corralitos	Freedom	La Selva Beach
DE UN AMOR	VALLEY HAVEN III	WESLEY HOUSE #2
460 Eureka Canyon Rd.	99 Airport Boulevard	121 La Selva Drive
Corralitos, 95076	Freedom, 95019	La Selva Beach, 95076
(831)728-0303	(831) 724-5457	(831) 685-0646
Fax: (831) 728-0754	Fax: Same as above	Fax: (831) 685-0779
Administrator:	Administrator:	Administrator:
Tryg Thorensen	Josephine Arcilla	Janet Leon
Licensed for:	Licensed for:	Licensed for:
Total of 14: 6 non-ambulatory	10 non-ambulatory	Total of 6: 4 non-ambulatory
Monthly Rate:	Monthly Rate:	Monthly Rate:
\$3,600-4,300	\$2800-\$3500	\$5,100 - call for additional information
Affordable Housing/Low Income	Affordable Housing/Low Income	Affordable Housing/Low Income
None	None	When available
Private/Shared Rms.	Private/Shared Rms.	Private/Shared Rms.
8 private/3 shared	All private rooms	3 Shared Rms.
Outside Space:	Outside Space:	Outside Space:
Deck, Patio, Walkways, Yard	Patio, side yard	Porch,walkways, patio, waterfall, aviary, large yard
Security:	Security:	Security:
Fenced perimeter, Alarms	Alarm/bell on front door/door locked @ 8pm	On-call phone for each resident, doors & outside gate locked at night
Hospice Waiver:	Hospice Waiver:	Hospice Waiver:
Yes (2)	Yes	Yes
Respite Care:	Respite Care:	Respite Care:
None	If space available; depends on level of care	Open to various needs, minimum 30 days
KEY: 1, 2+, 3	KEY: 1, 2, 3	KEY: 1, 2, 3
KEY: 1 = incontinence 2 = combativeness 2+ = might accept combativeness, depending on the individual 3 = wandering		

La Selva Beach cont'd.		Scotts Valley	
WESLEY HOUSE #3	MYSTIC OAKS	BROOKDALE OAK TREE VILLA	
123 La Selva Drive	163 Glenwood Drive	100 Lockwood Lane	
La Selva Beach, 95076	Scotts Valley, 95066	Scotts Valley, 95066	
(831) 685-0646	(831) 438-2729	(831) 438-7533	
Fax: (831) 685-0779	Fax: None	Fax: (831) 438-6309	
Administrator:	Administrator:	Administrator:	
Janet Leon	Roger Roesner	Christopher Finn	
Licensed for:	Licensed for:	Licensed for:	
Total of 6: 4 non-ambulatory	6 ambulatory	210 ambulatory, 10 non ambulatory	
Monthly Rate:	Monthly Rate:	Monthly Rate:	
\$5,100 - call for additional information	\$3,500+	\$3,350 /Studios:\$3,995/1 bedroom, \$4,996/2 bedroom (\$900 for second person)	
Affordable Housing/Low Income	Affordable Housing/Low Income	Affordable Housing/Low Income	
None	None	20 units, \$1,700/single (wait list)	
Private/Shared Rms.	Private/Shared Rms.	Private/Shared Rms.	
4 private/1 shared	4 private	All private rooms.	
Outside Space:	Outside Space:	Outside Space:	
Porch,walkways, patio, waterfall, aviary, large yard	Back yard, patio	Individual patio/balcony, large yard	
Security:	Security:	Security:	
On-call phone for each resident, doors & outside gate locked at night	A bell on the front door, door locked @ night.	24 hr. front desk, perimeter doors locked at 8:00 PM	
Hospice Waiver:	Hospice Waiver:	Hospice Waiver:	
Yes	No	Yes (for current residents)	
Respite Care:	Respite Care:	Respite Care:	
Open to various needs, miniumum 30 days	No	Yes - one room - flexible, min.one week stay	
KEY: 1, 2, 3	KEY:	KEY: 1	
KEY: 1 = incontinence 2 = combativeness 2+ = might accept combativeness, depending on the individual 3 = wandering			

Soquel	Watsonville	
SOQUEL LEISURE VILLA	GREEN VALLEY RESIDENTIAL CARE	MOLINA GUEST HOME
4101 Fairway Drive	192 Arroyo Drive	109 Behler Road
Soquel, 95073	Watsonville, 95076	Watsonville, 95076
(831) 462-4101	(831) 724-7997	(831) 724-0834
Fax: Same as above	Fax:	Fax: Same as above
Administrator:	Administrator:	Administrator:
Heidi Sato	Imelda Wilson	Rufina Molina
Licensed for:	Licensed for:	Licensed for:
Total of 30: 19 non-ambulatory	4 ambulatory	12 non-ambulatory
Monthly Rate:	Monthly rate:	Monthly rate:
\$1,800 shared-\$3,500 private	\$2,600+	\$2,400 shared - \$3,600 private
Affordable Housing/Low Income	Affordable Housing/Low Income	Affordable Housing/Low Income
None	SSI - call facility for information	None
Private/Shared Rms.	Private/Shared Rms.	Private/Shared Rms.
Varies	Two shared/one private	Each room has own bath, all rooms can be shared
Outside Space:	Outside Space:	Outside Space:
Big yard, patios.	Back yard, garden and walkway	Patio, Garden, Gazebo.
Security:	Security:	Security:
Fenced yard, gates, doors locked @ night	Alarm on doors, doors locked at night	Doors locked @ night, fence
Hospice Waiver:	Hospice Waiver:	Hospice Waiver:
Yes	No	Yes (2)
Respite Care:	Respite Care:	Respite Care:
No minimum/maximum required, call for information		Max. 7 days.
KEY: 1, 2, 3	KEY: 1	KEY: 1
KEY: 1 = incontinence 2 = combativeness 2+ = might accept combativeness, depending on the individual 3 = wandering		

Watsonville cont'd.		
RILLERA'S GUEST HOME I	RILLERA'S GUEST HOME II	ROSE GARDEN
40 Fletcher Court	115 Gera Court	310 Hathaway Avenue
Watsonville, 95076	Watsonville, 95076	Watsonville, CA 95076
(831) 724-0985	(831)768-1965	722-6346 Phone
Fax: Same number	Fax: Same number	
Administrator:	Administrator:	Administrator:
Rosima Rillera	Rosima Rillera	Candie Ortiz - cell: 524-6315
Licensed for:	Licensed for:	Licensed for:
Total of 6: 4 non-ambulatory	6 non-ambulatory	6 amb and non amb
Monthly Rate:	Monthly Rate:	Monthly rate:
\$2,400	\$3,000 + depending on level of care	\$2,000-2,500 (shared) (\$3,000 private room)
Affordable Housing/Low Income	Affordable Housing/Low Income	Affordable Housing/Low Income
SSI - 1 space	None	None
Private/Shared Rms.	Private/Shared Rms.	Private/Shared Rms:
1 private/2 shared	Varies	Possibility for 1 private room, others shared
Outside Space:	Outside Space:	Outside Space:
Vegetable & flower garden, front and back yards, patio	Fenced back yard	Large are with patio and lawn
Security:	Security:	Security:
Door locked @ night.	Alarmed doors	Fenced yard, locked doors at night
Hospice Waiver:	Hospice Waiver:	Hospice Waiver:
Yes (1)	Yes (1)	No
Respite Care:	Respite Care:	Respite Care:
Depends on availability	Depends on availability	Yes
KEY: 1	KEY: 1	Key: 3

Watsonville cont'd.		
VALLEY HAVEN RESIDENCE	WATSONVILLE MANOR	WESLEY HOUSE #4
157 Herman Avenue Watsonville, CA 95076 (831) 722-6242 Fax: (831) 722-2982	311 Montecito Avenue Watsonville, 95076 (831) 724-4722 Fax: (831) 761-8633	922 Brewington St Watsonville, 95076 (831) 761-2220 Fax: (831) 728-8970
Administrator/Owner: Josephine & Jesus Arcilla	Administrator: Stephen Kim	Administrator: Janet Leon
Licensed for: 6 non-ambulatory	Licensed for: 87 non-ambulatory	Licensed for: Total of 6: 4 non-ambulatory
Monthly Rate: \$2500+ (depending on level of care)	Monthly Rate: \$2700-\$3900 prox: Dementia Unit \$5000 approx., depending on client's needs	Monthly Rate: \$5,100 - call for additional info
Affordable Housing/Low Income: None	Affordable Housing/Low Income: None	Affordable Housing/Low Income: When available
Private/Shared Rms. 4 private/1 shared	Private/Shared Rms. All private (2 rooms semi-pvt.)	Private/Shared Rms. 2 private/2 shared
Outside Space: Yard & Patio	Outside Space: Big yards.	Outside Space: Huge back yard, patio
Security: Door Alarms/Live-in Staff	Security: Door Alarms, fenced areas, doors locked @ night	Security: On-call phone each resident, doors & outside gate locked at night
Hospice Waiver: Yes	Hospice Waiver: No	Hospice Waiver: No
Respite Care: No time limit: cost depends on client's needs	Respite Care: Min 30 days	Respite Care: Minimum of 30 days
KEY: 1, 3	KEY: 1	
KEY: 1 = incontinence 2 = combativeness 2+ = might accept combativeness, depending on the individual 3 = wandering		

Santa Cruz		
ALEXANDRIA VICTORIA	CHANTICLEER HOME	CHATEAU GUEST HOME
226 Morrissey Blvd. Santa Cruz, 95062 (831) 429-9137 Fax: (831) 429-9131	2266 Chanticleer Ave Santa Cruz, 95062 (831) 475-3055 Fax: (831) 475-8572	1340 17th Ave. Santa Cruz, 95062 (831) 475-0954 Fax: Same as above
Administrator: Jon & Nicko Gryspos	Administrator: Silvio & Martha Tufo	Owner/Administrator: Lorna Remolona
Licensed for: 9 non-ambulatory	Licensed for: 48 non-ambulatory	Licensed for: 26 ambulatory
Monthly Rate: \$3,850-4,500	Monthly Rate: \$3,500 shd/assisted- \$3,800-\$4,100 pvt. dementia	Monthly Rate: Private pay up to \$2000, depending on client's needs
Affordable Housing/Low Income: None	Affordable Housing/Low Income: None	Affordable Housing/Low Income: SSI - Call facility for information
Private/Shared Rms. 8 private rooms	Private/Shared Rms. Both private and shared Rms.	Private/Shared Rms. Both private and shared rms.
Outside Space: Garden, walkways.	Outside Space: Garden, patios. Gazebos	Outside Space: Patio, garden
Security: Fence around facility, doors locked @ night	Security: Fenced areas, video cameras at entrances, Wanderguard system	Security: Doors locked @ night, alarm
Hospice Waiver: Yes (1)	Hospice Waiver: Yes	Hospice Waiver: No
Respite Care: Minimum 30 days/cost depends on client's needs	Respite Care: Minimum 2 weeks	Respite Care: No
KEY: 1, 2, 3	KEY: 1, 2+, 3	KEY:1
KEY: 1 = incontinence 2 = combativeness 2+ = might accept combativeness, depending on the individual 3 = wandering		

Santa Cruz cont'd.		
DOMINICAN OAKS	FLORS GUEST HOME	HANOVER GUEST HOME
3400 Paul Sweet Road	1106 Darlene Drive	813 Hanover St.
Santa Cruz, 95065	Santa Cruz, 95062	Santa Cruz, 95062
(831) 462-6257	(831) 476-2501	(831) 426-0618
Fax: (831) 462-6742	Fax: (831) 476-2123	Fax: (831) 458-1051
Administrator:	Administrator:	Administrator:
Sally Boyd	Flor Madsen	Ramon Belleza
Licensed for:	Licensed for:	Licensed for:
102 ambulatory/40 non-ambulatory.	Total of 15: 12 non-ambulatory	Total of 15: 7 non-ambulatory
Monthly Rate:	Monthly Rate:	Monthly Rate:
\$3,780	\$3,500+ depending on level of care	\$1,800-2,500 dep. on level care/\$3,000 pvt. Room
Affordable Housing/Low Income:	Affordable Housing/Low Income:	Affordable Housing/Low Income:
Approx. 10 apartments/\$1,971-single apts.	Call for availability	SSI - Call facility for information
Private/Shared Rms.	Private/Shared Rms.	Private/Shared Rms.
All private	Both private and shared rms.	Both private and Shared
Outside Space:	Outside Space:	Outside Space:
Flower/vegetable garden, walkways, picnic areas, lawn space, putting green	Patio	Yard, patio, garden
Security:	Security:	Security:
24-hour front desk, doors locked @ night, pull-cords	Alarm/doors locked @ night, camera, monitor	Alarm on door at all times
Hospice Waivers:	Hospice Waivers:	Hospice Waiver:
Yes	Yes	Yes
Respite Care:	Respite Care:	Respite Care:
Min 30 days, call for information	None	Yes, call for information
KEY: 1	KEY: 1	KEY: 1
KEY: 1 = incontinence 2 = combativeness 2+ = might accept combativeness, depending on the individual 3 = wandering		

Santa Cruz cont'd.		
MAPLE HOUSE I	MAPLE HOUSE II	SHADY REST MANOR (Women only)
410 Pennsylvania Ave	2000 Brommer Street	1836 16th Ave.
Santa Cruz, 95062	Santa Cruz, CA 95062	Santa Cruz, 95062
(831) 423-6347	(831) 476-6366	(831) 476-1629
Fax: (831) 458-9018	Fax: (831) 462-9312	Fax: none
Administrator:	Administrator:	Administrator:
Sarah Chen	Sarah Chen	Kathy Newcomb
Licensed for:	Licensed for:	Licensed for:
22 non-ambulatory	40 non-ambulatory	6 ambulatory
Monthly Rate:	Monthly Rate:	Monthly Rate:
\$3,200+ dep.on level care/\$4,000-5,000	\$3,200 (shared) \$4,350 + (private)	\$1400- negotiable to less.
Affordable Housing/Low Income:	Affordable Housing/Low Income:	Affordable Housing/Low Income:
None	None	SSI (if available)
Private/Shared Rms.	Private/Shared Rms.	Private/Shared Rms.
All shared, private room can be made	Flexible, depends on need	2 shared - 1 private
Outside Space:	Outside Space:	Outside Space:
Enclosed patio, small garden, walkways	Fenced back yard	Enclosed front yard, big back yard, patio
Security:	Security:	Security:
Wanderguard, alarms, pullcord in rooms	Alarmed exits, sign system, wanderguard	Alarm , doors locked @ night
Hospice Waiver:	Hospice Waiver:	Hospice Waivers:
Yes	Yes - 4	No
Respite Care:	Respite Care:	Respite Care:
Call for information	Call for information	Call for information
KEY: 1, 3	KEY: 1, 3	KEY: 1, 2+
KEY: 1 = incontinence 2 = combativeness 2+ = might accept combativeness, depending on the individual 3 = wandering		

Santa Cruz cont'd.		
SUNSHINE VILLA	THE MANSION	PARADISE VILLA
80 Front St. Santa Cruz, 95060 (831) 459-8400 Fax: (831) 459-9588	1906 Glen Canyon Rd. Santa Cruz, 95060 (831) 438-5353 Fax: (831) 438-4410	2177 17th Ave. Santa Cruz, 95062 (831) 475-1380 Fax: (831) 462-3142
Administrator: Pat Holohan	Administrator: Dolores Beam	Administrator: Ana Davila
Licensed for: 212 non-ambulatory	Licensed for: 24 ambulatory	Licensed for: 58 ambulatory & non-ambulatory
Monthly Rate: \$1,729-4,785 + special services	Monthly Rate: \$5,100 - \$6,200	Monthly Rate: \$3000 (shared) \$4500 (private)
Affordable Housing/Low Income: Approximately 19 units	Affordable/Low Income: None	Affordable/Low Income None
Private/Shared Rms. Private & Shared Rooms	Private/Shared Rms. Private and Shared Rms.	Private/Shared Rms. Private and shared rms.
Outside Space: Gazebo, courtyard, walkways	Outside Space: Three acres, vegetable and flower gardens, picnic area, walkways	Outside Space: Patio, garden, picnic area
Security: Wanderguard, doors alarmed, pullcords, fence	Security: Fenced perimeter	Security: Alarms (3), Wanderguard
Hospice Waivers: Yes	Hospice Waiver: Yes	Hospice Waiver: Yes
Respite Care: Minimum 2 weeks	Respite Care: Minimum 30 days, call for information	Respite Care: Min. 10 days, call for information
KEY: 1, 2, 3	KEY: 1, 2+, 3	KEY: 1
KEY: 1 = incontinence 2 = combativeness 2+ = might accept combativeness, depending on the individual 3 = wandering		

<i>Hollister</i>	SAN BENITO COUNTY	
CLEAR VIEW CARE HOME, INC.	TRI-ANGELS ASSISTED LIVING FOR	WHISPERING PINES INN
860 Somme Avenue	1051 Juniper Drive	476 Los Viboras Rd.
Hollister, 95023	Hollister, 95023	Hollister, 95023
(831) 630-0882	(831) 634-1317	(831) 636-9620
Fax: None	Fax: None	Fax: (831) 636-2903
Administrators:	Administrator:	Administrator:
Felicidad Kankelborg & Ana Ramos	Araceli Alfafara	Charles A. Park
Licensed for:	Licensed for:	Licensed for:
6 ambulatory/non-ambulatory	6 ambulatory	36 non-ambulatory
Monthly Rate:	Monthly Rate:	Monthly rate:
Call for information	\$2500 - will take SSI	Dependent on client's needs, call for info
Affordable/Low Income:	Affordable Housing/Low Income	Affordable Housing/Low Income
SSI - Limited basis-call facility for information	None	One SSI slot, call facility for information
Private/Shared Rms.	Private/Shared Rms.	Private/Shared Rms.
Both	Both	Both private and shared Rms.
Outside Space:	Outside Space:	Outside Space:
2 Gardens	Patios & gated swimming pool	Courtyard, patio, orchards, 8 acres
Security:	Security:	Security:
Fenced perimeter	Alarms	Fenced perimeter, alarm
Hospice Waiver:	Hospice Waiver	Hospice Waiver:
No	No	No
Respite Care:	Respite Care:	Respite Care:
No	No	No
KEY: 1	KEY: 1,3	KEY: 1
KEY: 1 = incontinence 2 = combativeness 2+ = might accept combativeness, depending on the individual 3 = wandering		