



## **Long-Term Care Ombudsman Program**

5274 Scotts Valley Drive, Ste. 203

Scotts Valley, CA 95066

831-429-1913 Santa Cruz    831-636-1638 San Benito

### **Santa Cruz & San Benito Counties**

**Consumer Note:**

**Facilities may change their rates and/or charge additional fees over and above the monthly rate. Please consult the individual facility.**



<b>Corralitos</b>	<b>Freedom</b>	<b>La Selva Beach</b>
<b>DE UN AMOR</b>	<b>VALLEY HAVEN III</b>	<b>WESLEY HOUSE #2</b>
460 Eureka Canyon Rd. Corralitos, 95076 (831)728-0303 Fax: (831) 728-0754	99 Airport Boulevard Freedom, 95019 (831) 724-5457 Fax: Same as above	121 La Selva Drive La Selva Beach, 95076 (831) 685-0646 Fax: (831) 685-0779
<b>Administrator:</b> Tryg Thorensen	<b>Administrator:</b> Josephine Arcilla	<b>Administrator:</b> Janet Leon
<b>Licensed for:</b> Total of 14: 6 non-ambulatory	<b>Licensed for:</b> 10 non-ambulatory	<b>Licensed for:</b> Total of 6: 4 non-ambulatory
<b>Monthly Rate:</b> \$3,600-4,300	<b>Monthly Rate:</b> \$2800-\$3500	<b>Monthly Rate:</b> \$5,100 - call for additional information
<b>Affordable Housing/Low Income</b> None	<b>Affordable Housing/Low Income</b> None	<b>Affordable Housing/Low Income</b> When available
<b>Private/Shared Rms.</b> 8 private/3 shared	<b>Private/Shared Rms.</b> All private rooms	<b>Private/Shared Rms.</b> 3 Shared Rms.
<b>Outside Space:</b> Deck, Patio, Walkways, Yard	<b>Outside Space:</b> Patio, side yard	<b>Outside Space:</b> Porch,walkways, patio, waterfall, aviary, large yard
<b>Security:</b> Fenced perimeter, Alarms	<b>Security:</b> Alarm/bell on front door/door locked @ 8pm	<b>Security:</b> On-call phone for each resident, doors & outside gate locked at night
<b>Hospice Waiver:</b> Yes (2)	<b>Hospice Waiver:</b> Yes	<b>Hospice Waiver:</b> Yes
<b>Respite Care:</b> None	<b>Respite Care:</b> If space available; depends on level of care	<b>Respite Care:</b> Open to various needs, minimum 30 days
<b>KEY: 1, 2+, 3</b>	<b>KEY: 1, 2, 3</b>	<b>KEY: 1, 2, 3</b>
<b>KEY: 1 = incontinence 2 = combativeness 2+ = might accept combativeness, depending on the individual 3 = wandering</b>		

<b>La Selva Beach cont'd.</b>		<b>Scotts Valley</b>		
<b>WESLEY HOUSE #3</b>		<b>MYSTIC OAKS</b>		<b>BROOKDALE OAK TREE VILLA</b>
123 La Selva Drive		163 Glenwood Drive		100 Lockwood Lane
La Selva Beach, 95076		Scotts Valley, 95066		Scotts Valley, 95066
(831) 685-0646		(831) 438-2729		(831) 438-7533
Fax: (831) 685-0779		Fax: None		Fax: (831) 438-6309
<b>Administrator:</b>		<b>Administrator:</b>		<b>Administrator:</b>
Janet Leon		Roger Roesner		Christopher Finn
<b>Licensed for:</b>		<b>Licensed for:</b>		<b>Licensed for:</b>
Total of 6: 4 non-ambulatory		6 ambulatory		210 ambulatory, 10 non ambulatory
<b>Monthly Rate:</b>		<b>Monthly Rate:</b>		<b>Monthly Rate:</b>
\$5,100 - call for additional information		\$3,500+		\$3,350 /Studios:\$3,995/1 bedroom, \$4,996/2 bedroom (\$900 for second person)
<b>Affordable Housing/Low Income</b>		<b>Affordable Housing/Low Income</b>		<b>Affordable Housing/Low Income</b>
None		None		20 units, \$1,700/single (wait list)
<b>Private/Shared Rms.</b>		<b>Private/Shared Rms.</b>		<b>Private/Shared Rms.</b>
4 private/1 shared		4 private		All private rooms.
<b>Outside Space:</b>		<b>Outside Space:</b>		<b>Outside Space:</b>
Porch,walkways, patio, waterfall, aviary, large yard		Back yard, patio		Individual patio/balcony, large yard
<b>Security:</b>		<b>Security:</b>		<b>Security:</b>
On-call phone for each resident, doors & outside gate locked at night		A bell on the front door, door locked @ night.		24 hr. front desk, perimeter doors locked at 8:00 PM
<b>Hospice Waiver:</b>		<b>Hospice Waiver:</b>		<b>Hospice Waiver:</b>
Yes		No		Yes (for current residents)
<b>Respite Care:</b>		<b>Respite Care:</b>		<b>Respite Care:</b>
Open to various needs, minimum 30 days		No		Yes - one room - flexible, min.one week stay
<b>KEY: 1, 2, 3</b>		<b>KEY:</b>		<b>KEY: 1</b>
KEY: 1 = incontinence 2 = combativeness 2+ = might accept combativeness, depending on the individual				3 = wandering

<b>Soquel</b>		<b>Watsonville</b>	
<b>SOQUEL LEISURE VILLA</b>		<b>GREEN VALLEY RESIDENTIAL CARE</b>	
4101 Fairway Drive	192 Arroyo Drive	109 Behler Road	
Soquel, 95073	Watsonville, 95076	Watsonville, 95076	
(831) 462-4101	(831) 724-7997	(831) 724-0834	
Fax: Same as above	Fax:	Fax: Same as above	
<b>Administrator:</b>	<b>Administrator:</b>	<b>Administrator:</b>	
Heidi Sato	Imelda Wilson	Rufina Molina	
<b>Licensed for:</b>	<b>Licensed for:</b>	<b>Licensed for:</b>	
Total of 30: 19 non-ambulatory	4 ambulatory	12 non-ambulatory	
<b>Monthly Rate:</b>	<b>Monthly rate:</b>	<b>Monthly rate:</b>	
\$1,800 shared-\$3,500 private	\$2,600+	\$2,400 shared - \$3,600 private	
<b>Affordable Housing/Low Income</b>	<b>Affordable Housing/Low Income</b>	<b>Affordable Housing/Low Income</b>	
None	SSI - call facility for information	None	
<b>Private/Shared Rms.</b>	<b>Private/Shared Rms.</b>	<b>Private/Shared Rms.</b>	
Varies	Two shared/one private	Each room has own bath, all rooms can be shared	
<b>Outside Space:</b>	<b>Outside Space:</b>	<b>Outside Space:</b>	
Big yard, patios.	Back yard, garden and walkway	Patio, Garden, Gazebo.	
<b>Security:</b>	<b>Security:</b>	<b>Security:</b>	
Fenced yard, gates, doors locked @ night	Alarm on doors, doors locked at night	Doors locked @ night, fence	
<b>Hospice Waiver:</b>	<b>Hospice Waiver:</b>	<b>Hospice Waiver:</b>	
Yes	No	Yes (2)	
<b>Respite Care:</b>	<b>Respite Care:</b>	<b>Respite Care:</b>	
No minimum/maximum required, call for information		Max. 7 days.	
<b>KEY: 1, 2, 3</b>	<b>KEY: 1</b>	<b>KEY: 1</b>	
<b>KEY: 1 = incontinence 2 = combativeness 2+ = might accept combativeness, depending on the individual 3 = wandering</b>			

<b>Watsonville cont'd.</b>		
<b>RILLERA'S GUEST HOME I</b>	<b>RILLERA'S GUEST HOME II</b>	<b>ROSE GARDEN</b>
40 Fletcher Court Watsonville, 95076 (831) 724-0985 Fax: Same number	115 Gera Court Watsonville, 95076 (831)768-1965 Fax: Same number	310 Hathaway Avenue Watsonville, CA 95076 722-6346 Phone
<b>Administrator:</b> Rosima Rillera	<b>Administrator:</b> Rosima Rillera	<b>Administrator:</b> Candie Ortiz - cell: 524-6315
<b>Licensed for:</b> Total of 6: 4 non-ambulatory	<b>Licensed for:</b> 6 non-ambulatory	<b>Licensed for:</b> 6 amb and non amb
<b>Monthly Rate:</b> \$2,400	<b>Monthly Rate:</b> \$3,000 + depending on level of care	<b>Monthly rate:</b> \$2,000-2,500 (shared) (\$3,000 private room)
<b>Affordable Housing/Low Income</b> SSI - 1 space	<b>Affordable Housing/Low Income</b> None	<b>Affordable Housing/Low Income</b> None
<b>Private/Shared Rms.</b> 1 private/2 shared	<b>Private/Shared Rms.</b> Varies	<b>Private/Shared Rms:</b> Possibility for 1 private room, others shared
<b>Outside Space:</b> Vegetable & flower garden, front and back yards, patio	<b>Outside Space:</b> Fenced back yard	<b>Outside Space:</b> Large are with patio and lawn
<b>Security:</b> Door locked @ night.	<b>Security:</b> Alarmed doors	<b>Security:</b> Fenced yard, locked doors at night
<b>Hospice Waiver:</b> Yes (1)	<b>Hospice Waiver:</b> Yes (1)	<b>Hospice Waiver:</b> No
<b>Respite Care:</b> Depends on availability	<b>Respite Care:</b> Depends on availability	<b>Respite Care:</b> Yes
<b>KEY: 1</b>	<b>KEY: 1</b>	<b>Key: 3</b>
<b>KEY: 1 = incontinence 2 = combativeness 2+ = might accept combativeness, depending on the individual 3 = wandering</b>		

<b>Watsonville cont'd.</b>		
<b>VALLEY HAVEN RESIDENCE</b>	<b>WATSONVILLE MANOR</b>	<b>WESLEY HOUSE #4</b>
157 Herman Avenue Watsonville, CA 95076 (831) 722-6242 Fax: (831) 722-2982	311 Montecito Avenue Watsonville, 95076 (831) 724-4722 Fax: (831) 761-8633	922 Brewington St Watsonville, 95076 (831) 761-2220 Fax: (831) 728-8970
<b>Administrator/Owner:</b> Josephine & Jesus Arcilla	<b>Administrator:</b> Stephen Kim	<b>Administrator:</b> Janet Leon
<b>Licensed for:</b> 6 non-ambulatory	<b>Licensed for:</b> 87 non-ambulatory	<b>Licensed for:</b> Total of 6: 4 non-ambulatory
<b>Monthly Rate:</b> \$2500+ (depending on level of care)	<b>Monthly Rate:</b> \$2700-\$3900 prox: Dementia Unit \$5000 approx., depending on client's needs	<b>Monthly Rate:</b> \$5,100 - call for additional info
<b>Affordable Housing/Low Income:</b> None	<b>Affordable Housing/Low Income:</b> None	<b>Affordable Housing/Low Income:</b> When available
<b>Private/Shared Rms.</b> 4 private/1shared	<b>Private/Shared Rms.</b> All private (2 rooms semi-pvt.)	<b>Private/Shared Rms.</b> 2 private/2 shared
<b>Outside Space:</b> Yard & Patio	<b>Outside Space:</b> Big yards.	<b>Outside Space:</b> Huge back yard, patio
<b>Security:</b> Door Alarms/Live-in Staff	<b>Security:</b> Door Alarms, fenced areas, doors locked @ night	<b>Security:</b> On-call phone each resident, doors & outside gate locked at night
<b>Hospice Waiver:</b> Yes	<b>Hospice Waiver:</b> No	<b>Hospice Waiver:</b> No
<b>Respite Care:</b> No time limit: cost depends on client's needs	<b>Respite Care:</b> Min 30 days	<b>Respite Care:</b> Minimum of 30 days
<b>KEY: 1, 3</b>	<b>KEY: 1</b>	
<b>KEY: 1 = incontinence 2 = combativeness 2+ = might accept combativeness, depending on the individual 3 = wandering</b>		

<b>Santa Cruz</b>		
<b>ALEXANDRIA VICTORIA</b>	<b>CHANTICLEER HOME TWO</b>	<b>CHATEAU GUEST HOME</b>
226 Morrissey Blvd. Santa Cruz, 95062 (831) 429-9137 Fax: (831) 429-9131	2266 Chanticleer Ave Santa Cruz, 95062 (831) 475-3055 Fax: (831) 475-8572	1340 17th Ave. Santa Cruz, 95062 (831) 475-0954 Fax: Same as above
<b>Administrator:</b> Jon & Nicko Gryspos	<b>Administrator:</b> Sharon Scagliotti	<b>Owner/Administrator:</b> Lorna Remolona
<b>Licensed for:</b> 9 non-ambulatory	<b>Licensed for:</b> 48 non-ambulatory	<b>Licensed for:</b> 26 ambulatory
<b>Monthly Rate:</b> \$3,850-4,500	<b>Monthly Rate:</b> \$3,500 shd/assisted- \$3,800-\$4,100 pvt. Dementia- separate dementia area	<b>Monthly Rate:</b> Private pay up to \$2000, depending on client's needs
<b>Affordable Housing/Low Income:</b> None	<b>Affordable Housing/Low Income:</b> (3) SSI - Call facility for information	<b>Affordable Housing/Low Income:</b> SSI - Call facility for information
<b>Private/Shared Rms.</b> 8 private rooms	<b>Private/Shared Rms.</b> Both private and shared Rms.	<b>Private/Shared Rms.</b> Both private and shared rms.
<b>Outside Space:</b> Garden, walkways.	<b>Outside Space:</b> Garden, patios. Gazebos	<b>Outside Space:</b> Patio, garden
<b>Security:</b> Fence around facility, doors locked @ night	<b>Security:</b> Fenced areas, video cameras at entrances, Wanderguard system, lock secured gates	<b>Security:</b> Doors locked @ night, alarm
<b>Hospice Waiver:</b> Yes (1)	<b>Hospice Waiver:</b> Yes	<b>Hospice Waiver:</b> No
<b>Respite Care:</b> Minimum 30 days/cost depends on client's needs	<b>Respite Care:</b> Minimum 2 weeks	<b>Respite Care:</b> No
<b>KEY: 1, 2, 3</b>	<b>KEY: 1, 2+, 3</b>	<b>KEY:1</b>
<b>KEY: 1 = incontinence 2 = combativeness 2+ = might accept combativeness, depending on the individual 3 = wandering</b>		







<b>SAN BENITO COUNTY</b>		
<b>Hollister</b>		
<b>CLEAR VIEW CARE HOME, INC.</b>	<b>TRI-ANGELS ASSISTED LIVING FOR</b>	<b>WHISPERING PINES INN</b>
860 Somme Avenue	1051 Juniper Drive	476 Los Viboras Rd.
Hollister, 95023	Hollister, 95023	Hollister, 95023
(831) 630-0882	(831) 636-3515	(831) 636-9620
Fax: None	Fax: None	Fax: (831) 636-2903
<b>Administrators:</b>	<b>Administrator:</b>	<b>Administrator:</b>
Felicidad Kankelborg & Ana Ramos	Araceli Alfafara	Charles A. Park
<b>Licensed for:</b>	<b>Licensed for:</b>	<b>Licensed for:</b>
6 ambulatory/non-ambulatory	6 ambulatory	36 non-ambulatory
<b>Monthly Rate:</b>	<b>Monthly Rate:</b>	<b>Monthly rate:</b>
Call for information	\$2500 - will take SSI	Dependent on client's needs, call for info
<b>Affordable/Low Income:</b>	<b>Affordable Housing/Low Income</b>	<b>Affordable Housing/Low Income</b>
SSI - Limited basis-call facility for information	None	One SSI slot, call facility for information
<b>Private/Shared Rms.</b>	<b>Private/Shared Rms.</b>	<b>Private/Shared Rms.</b>
Both	Both	Both private and shared Rms.
<b>Outside Space:</b>	<b>Outside Space:</b>	<b>Outside Space:</b>
2 Gardens	Patios & gated swimming pool	Courtyard, patio, orchards, 8 acres
<b>Security:</b>	<b>Security:</b>	<b>Security:</b>
Fenced perimeter	Alarms	Fenced perimeter, alarm
<b>Hospice Waiver:</b>	<b>Hospice Waiver</b>	<b>Hospice Waiver:</b>
No	No	No
<b>Respite Care:</b>	<b>Respite Care:</b>	<b>Respite Care:</b>
No	No	No
<b>KEY: 1</b>	<b>KEY: 1,3</b>	<b>KEY: 1</b>
<b>KEY: 1 = incontinence 2 = combativeness 2+ = might accept combativeness, depending on the individual 3 = wandering</b>		